



TERMS AND CONDITIONS

Thank you for joining the **Chris Burnett Limited Edition CD Project Executive Producer Membership Service**. Please keep a copy of these terms and conditions for your records.

This membership service is provided by BurnettMusic.com as is presented and entitles you to:

- One (1) copy of the professionally recorded and manufactured final product CD for each area of the project and in the quantity that you purchase;
- One (1) Executive Producer technical credit listing on the actual manufactured final product CD package that contains your name in each area that you have supported through your purchase; and,
- Access to the Member Website at <http://VirtualJazzCD.com> to stay up to date on the progress of the project and partake in other member benefits that may become available.

Delivery of your Pre-Order Product

- All CDs are delivered when they are manufactured. So, upon completion of PART IV – Professional Package Design and CD Product Manufacturing of the project by Disc Makers, postal arrangements will be made to deliver the CD product portion of your order to the address that you provided when you purchased your Executive Producer Membership.
- CD products will be drop-shipped directly from Disc Makers or directly from BurnettMusic.com to the mailing address that you provided at the time of your order.
- The CD product will contain your applicable Executive Producer technical credits.

Refunds and Returns Policy

All sales are final due to the inherent nature of the program and there are no refunds or CD product returns for purchase credit.

Customer Care Support:

- Any products damaged in shipping from Disc Makers are subject to the Customer Service policies of Disc Makers and should be handled according to their Terms and Conditions webpage at <http://www.discmakers.com/community/about/Terms.asp>.

- Any products damaged in shipping from BurnettMusic.com are shipped by the United States Post Office (USPS) and are subject to the Claims Policies of the USPS, for information see: http://www.ups.com/content/us/en/resources/service/claims/hlp/damage_process.html
- All reasonable efforts will be made to replace items damaged by postage!

Pricing and delivery

BurnettMusic.com reserves the right to change prices, colors, materials, specifications, and quantities in our catalog, website, or elsewhere without notice or obligation. BurnettMusic.com contracts Disc Makers for manufacturing of our recorded music items and our delivery dates are based upon this factor. Therefore, quoted or acknowledged delivery dates are only estimates. Turn times are not guaranteed and are subject to seasonal fluctuations. Intricate packaging options or products requiring a non-standard template or manual production will take longer. BurnettMusic.com is not liable for special, incidental, or consequential damages related to omissions or errors in our presentations, websites, or elsewhere.

All shipping by Disc Makers is FOB Pennsauken, NJ, unless indicated otherwise. Once a product shipment has left Disc Makers' premises, BurnettMusic.com and Disc Makers are not responsible for loss or damage to the product. If there is damage, a claim should be filed directly with the shipping company.

BurnettMusic.com is offering this program as a service and is giving away the CD product as a free bonus to membership. Purchases of our products at some of our retail partners may include applicable sales tax when appropriate, as required by law.

Payment terms

BurnettMusic.com accepts cash, check, money order, VISA, MasterCard, Discover, and American Express. We use PayPal as our secure payment gateway.

Companies requesting credit terms to stock BurnettMusic.com CD products must contact us directly at 913.758.0730 before any order can be processed. A purchase order with applicable Tax ID and payment is required before any whole sale order can be processed.

Shipping

Shipping rates are already included in membership costs.

Order cancellation

BurnettMusic.com reserves the right to refuse or cancel any order.